

REFUND POLICY

This document shall clarify the refund policies of BNFx Capital Limited ("the Company") and shall apply to all individuals, corporations, and other legal entities ("the Client") that may provide any form of advance payment to the Company for its services.

A refund is possible if an advance payment has been received by the Company, and the funds are not on hold or in any other way inaccessible to the Company, and no transactions in trading operations have been initiated according to the Company's server logs.

Additionally, the Client may request a partial refund in the form of an account withdrawal at any time if the requested partial refund amount, less commissions and fees, is less than the amount required to cover the Client's present obligations to the Company in accordance with the Client Agreement.

To comply with the Company's Anti Money Laundering policies, all refunds shall only be remitted to an account held by the same individual or legal entity (based on legal name and address) that provided the initial payment to the Company. The Company may choose an alternate method of payment if the original method of payment is either no longer available, impractical, or temporarily unavailable for reasons beyond the Company's control but the recipient name and address must nevertheless match that of the original sender.

Please allow up to 3 to 5 business days for a refund, less transaction fees and commissions, to be remitted upon receipt of the Client's refund or withdrawal request.

By sending an initial payment of any kind, the Client agrees that the Company shall not be held liable for any losses due to unforeseen service charges or technical issues that may arise as a third-party payment processor or bank processes a transfer of funds between the Company's account and the Client's account. Additionally, the Company shall not be held liable for any delays, errors, nor costs imposed by third party payment processors and/or banking institutions in the process of any fund transfers of any kind between the Client and the Company. The Client accepts that such factors are not within the reasonable control of the Company.

